



**BNP PARIBAS**

**The bank  
for a changing  
world**

**Escalation matrix:**

<b>Details of</b>	<b>Contact Person</b>	<b>Address</b>	<b>Contact No.</b>	<b>Email Id</b>
<b>Customer care</b>	Zoher Khambati, Head of Operations	8 <sup>th</sup> floor, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra (East), Mumbai 400 051, INDIA	+91 22 6196 4000	zoher.khambati@asia.bnpparibas.com
<b>Head of Customer Care</b>	Rubana Sachdev, Director & COO			rubana.sachdev@asia.bnpparibas.com
<b>Compliance Officer</b>	Karen Claude D'Souza, Director (Compliance) & Company Secretary			karen.dsouza@asia.bnpparibas.com
<b>Chief Executive Officer (CEO)</b>	Abhiram Eleswarapu, Director & CEO			abhiram.eleswarapu@asia.bnpparibas.com

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Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.