

Data for August 2023

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	1	0	1	0	0	17
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	1	0	1	0	0	17

Trend of monthly disposal of complaints (For 5 months on rolling basis)

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	June, 2023	1	0	1	0
2	July, 2023	0	1	0	1
3	August, 2023	1	0	1	0
4	September, 2023				
5	October, 2023				
	Grand Total	2	1	2	1

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.