

Data for March 2024

| SN | Received from | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|------------------------------|------------------------------------|
| 1 | Directly from Investors | 4 | 0 | 4 | 0 | 0 | 46 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 4 | 0 | 4 | 0 | 0 | 46 |

Trend of monthly disposal of complaints (For 5 months on rolling basis)

| SN | Month | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|----|--------------------|-------------------------------------|--------------------------------------|--|--|
| 1 | November, 2023 | 0 | 0 | 0 | 0 |
| 2 | December, 2023 | 0 | 6 | 2 | 4 |
| 3 | January, 2024 | 4 | 0 | 0 | 4 |
| 4 | February, 2024 | 4 | 0 | 4 | 0 |
| 5 | March, 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 8 | 6 | 6 | 8 |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.