

## **Escalation matrix:**

Details of	Contact Person	Address	Contact	Email Id
			No.	
Customer care	Zoher Khambati,	8 <sup>th</sup> floor, 1	+91 22	zoher.khambati@asia.bnpparibas.com
	COO & Designated	North	6196 4000	
	Director	Avenue,		
Head of	Zoher Khambati,	Maker		zoher.khambati@asia.bnpparibas.com
Customer	COO & Designated	Maxity,		
Care	Director	Bandra		
		Kurla		
		Complex,		
Compliance	Karen Claude	Bandra		karen.dsouza@asia.bnpparibas.com
Officer	D'Souza, Director	(East) <i>,</i>		
	(Compliance) &	Mumbai		
	Company Secretary	400 051,		
Chief	Abhiram	INDIA		abhiram.eleswarapu@asia.bnpparibas.com
Executive	Eleswarapu, CEO &			
Officer (CEO)	Designated Director			

In the absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at https://scores.gov.in/scores/Welcome.html or the Exchanges at https://investorhelpline.nseindia.com/NICEPLUS/ for NSE or https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx for BSE.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

BNP Paribas Securities India Private Limited

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