



BNP PARIBAS

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Escalation matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Frank Anthony Parrie, Head of Operations	8 th floor, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra (East), Mumbai 400 051, INDIA	+91 22 6196 4000	frankanthony.parrie@asia.bnpparibas.com
Head of Customer Care	Zoher Khambati, Designated Director & Head of Operations			zoher.khambati@asia.bnpparibas.com
Compliance Officer	Karen Claude D'Souza, Director (Compliance) & Company Secretary			karen.dsouza@asia.bnpparibas.com
Chief Executive Officer (CEO)	Abhiram Eleswarapu, Director & CEO			abhiram.eleswarapu@asia.bnpparibas.com

In the absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or the Exchanges at <https://investorhelpline.nseindia.com/NICEPLUS/> for NSE or <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx> for BSE.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.